Products & Services Provided by Alternative Technologies

Alternative Technologies staff bring best-in-class engineering, project management, and customer service skills to accomplish all the major technology needs of next-generation office and remote staff, in three primary areas: IT Services, Telephones, and Wiring & WiFi.

IT Services

Alternative Technologies provides IT services for organizations and businesses on a project basis, and through monthly support agreements. Our services include migrations from physical servers to the cloud, security and backup, and a comprehensive Help Desk for on-demand support. Our IT service areas include:

- Managed IT Support
- Help Desk
- Network projects & upgrades
- Cloud-based content storage, management and sharing solutions
- Office 365 / G Suite Migrations
- Cloud servers and desktops
- Cyber security
- Project management

Telephones & VoIP Service

Alternative Technologies provides telephones and a variety of voice services for teams and offices, at one or multiple sites, including at-home workers. We install feature-rich cloud phone systems for remote and hybrid teams as well as highly reliable, cost-effective premise-based PBX systems. Our telecom service areas include:

- Cloud VoIP phone service
- On-premise PBX phone systems
- Project management
- Desktop & mobile phone apps for remote users
- Internet and phone service provider selection with migration project management

Infrastructure: Wiring & WiFi

Alternative Technologies is licensed by the State of California as a C-7 Low Voltage Systems Contractor. We design and install structured low-voltage wiring infrastructure in offices, buildings, and residences for WiFi networks, hard-wired computer networks, VoIP telephone systems, and security systems. We work with both fiber-optic and copper cable. We design multi-tenant networks, server rooms, multi-site installations and video conference rooms. Our wiring services include:

it's all connected

- Voice and Data Wiring
- Fiber Optics
- Server Rooms
- Videoconference Rooms
- Wiring Upgrades and Repairs
- New Construction
- Office Reconfigurations
- WiFi Installation and Management
- Construction and Infrastructure Consultation