

# UNIVERGE® ST500 Smartphone Client

### **Overview**

Employees shouldn't be bound to a desk - they should have the capability to work from wherever their job takes them. NEC's UNIVERGE ST500 smartphone client for Android<sup>™</sup> and Apple® mobile devices allow you to make and receive voice and video calls from virtually anywhere, as if you were sitting at your desk. It gives you the choice to either simply connect to Wi-Fi or use your mobile data (3G/4G) to handle your calls.

While in the office, the ST500 reduces cell phone minutes because the cellular network is bypassed – potentially saving your company money. When out of the office, take advantage of the Wi-Fi at home, a remote office or even at a public hotspot.

One number and one voicemail also simplifies things – no more missed calls or messages and no more confusion about which number is best to reach you. Also, by placing calls through your ST500, your work caller ID is displayed instead of your cell number – so it really does make it look like you are sitting at your desk.

#### In the Office

Always remain reachable as you roam freely around your office. Perfect for mobile staff members including housekeeping, warehouse staff, healthcare professionals or anyone who spends time away from their desk.

#### Out of the Office

Being out of the office shouldn't mean you miss an important call or video conference. Your smartphone doubles as an extension of your desktop phone with video capabilities. Remain productive and accessible from any location whether you are remote or at home.

# ST500 at a Glance

- See the person you are talking to for improved communication across your organization
- Never miss an important call, your desk and smartphone client can both ring simultaneously
- Use Wi-Fi overseas to eliminate international roaming costs or domestically to reduce usage of cell phone minutes
- Simplify your communications one number, one voicemail, one call history...
- Works on all modern Android and Apple mobile devices

# **Product Specifications**

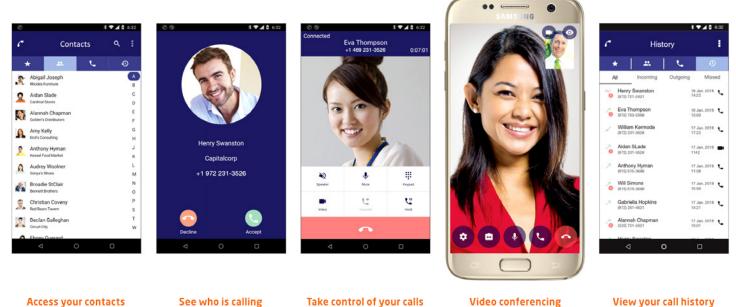
Application Features	Call Features
Smartphone Contacts Integration	Make / Answer Calls / Call Waiting
Complete Call History (Grouped by Contact)	Hold / Transfer / Conference
Hands-Free Mode	Call Park
Bluetooth® Headset Support	Call Pickup
Video Calling	Call Forward (All, Busy, No Answer)
Localized Dial Plan	Call Hunt Group

Technical Details						
Smartphone OS	iOS 11.0.3+ / iPhone 6 or later, Android 4.0.3 (audio only) or 4.4 for video					
Phone System	SL2100 / SV9100 / SV9300 and SV9500					
Connectivity	Standard SIP					
Voice Codecs	G.722.1	G.711	G.722	G.729a		
Voice Codec	H.264 / AVC					

## **Additional Information**

The ST500 is free to use on your NEC Phone system, but requires an activation code that you can obtain from your NEC representative. It may also require spare license capacity on your phone system to connect as a standard SIP extension.

To use the ST500 while not connected to your corporate Wi-Fi, a Session Border Controller is required.



Access your contacts

See who is calling

Video conferencing

View your call history

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