

MAKE OFFICE LIFE EASIER WITH THESE CLOUD PHONE FEATURES:

Auto-attendant modes – Call routing and rules can be different for day, night, day of week, lunch, holidays, etc.

Broadcast Voicemail Box – Special voicemail box that forwards a message to multiple mailboxes.

Call Park / Call Retrieve – Park and hold multiple calls; retrieve from any extension.

Company Directory – Transfer to an extension by entering name of user.

Custom Music On Hold – Easily upload MP3 or WAV files for program information and custom hold messages.

Dial from Call History – Call from phone's list of missed, dialed, or received calls.

Direct Inward Dial (DID) Numbers – Extensions can have one or more DID numbers assigned to them.

Do Not Disturb – User can set their phone to turn ringer off.

Easy Group Creation – Easily create groups of phones that ring in sequence or simultaneously.

Find-Me / Follow-Me – Incoming calls can automatically ring multiple extensions or external numbers (desk phone, cell phone, home phone), in a sequence or simultaneously. Feature can be set on a timer.

Greetings Options – Record different voicemail greetings for when user is on the phone, the call is unanswered, etc.

Hide Caller ID – Option to hide your caller ID name and number.

Inbound Caller ID – Inbound calls show caller's number and name.

Inbound Toll-free Numbers – All codes available (800, 888, 866, etc.).

Intercom – Speak directly over the intercom with a co-worker.

Local presence everywhere – Numbers in other area codes ring in one office.

Multi-Level Auto Attendants – Different greetings for day, night, weekends and holidays.

Multiple Conference Bridges – Create and manage multiple simultaneous conference calls with unique call IDs and passwords.

Music On Hold – Set the tone of conversations with MP3 or WAV files with pleasant, soothing music on hold.

Number Blocking – Block incoming calls by number.

Outbound Caller ID Name – User- defined caller ID name. Always easy to change.

Outbound Caller ID Number – Can be user-specified, by person, department, branch office, or entire organization.

Paging – Overhead paging systems with unlimited zones.

Paperless Faxing – Send and receive faxes directly from desktop PCs.

Recording – Option to record any call.

Remote Users – Included for all features and functions.

Reporting & Graphs – Visualize and review call activity, export to Excel®.

Shared Extensions – Multiple phones on the same extension in different locations.

Soft Phones – Calls can be made via a business desk phone, a PC/MAC software application, or a smart phone app.

Text Messages – A text message (SMS) can be sent to cell phone when a new office voicemail is received.

Three-Way Calling – Easily start 3-way conference calls.

Voicemail Storage Folders – Store old voicemail messages in separate folders for archiving and future retrieval.

Voicemail to My Email – Voicemails instantly sent to one or more email addresses—great for smart phone users!

Web Console – Web-based operator console with different security levels to allow users or management to change PBX features to manage and direct calls.

