THE FUTURE OF VOICE

VoIP for Nonprofits and Small Businesses

Alternative TECHNOLOGIES
VoIP Services

About Alternative

Alternative Technologies was established in 1989 to assist nonprofits and local businesses in the Bay Area with telephone systems and computer networks. We install and maintain premise-based and VoIP telephone systems. Our team of talented technicians can help with every aspect of office technology, with awareness of your mission and your budget.

VoIP savings: 40% or more

Using the Internet for carrying voice, a VoIP system can save 40% or more. Alternative VoIP allows unlimited nationwide calling for a low flat rate.

The Future of Voice: Get Ready!

The telecommunications industry is seeing rapid technological innovation in how voice signals are carried and how service is offered. Cloud communication services allow more options than ever, but potential confusion as well. With VoIP, there is no PBX equipment on your premises. All hardware and software is maintained in secure data centers. When properly set up, a VoIP system can enable your organization to leverage capabilities that are both easy to use and cost effective. The key to success is not the quantity of features, however, but the quality of service. And that is where you will experience the Alternative difference.

What makes Alternative VoIP right for you?

Advanced productivity functions to make office life easier… that's what you get from us right from the start. Easily accessible via any web browser or mobile device, our feature rich platform helps you streamline processes to communicate with your team, your clients and the world. Plus, as you probably already know, our support for customers is second to none.

As needs grow and change over time, your VoIP system can expand. You can easily access features and capabilities. With exceptional scalability, flexibility and reliability, our VoIP platform is truly future-proof. That means you can focus on your mission confident that Alternative VoIP can adapt as communication needs evolve.

Products and Services

VoIP and Hosted PBX

A telephone system should work without constant tending. With Alternative VoIP, system maintenance, upgrades and uptime are managed 24/7 in the cloud. You can focus on your mission, and not worry about your communications platform. Our system can adapt and adjust to your organizational workflow. Whether you have 5 or 50 employees, Alternative VoIP can meet your needs.

- Easy to use and manage
- Full PBX capabilities utilizing easy interface
- Low monthly phone bills
- Future-proof your phone system

SIP Trunking

You can get VoIP features, lower bills and keep your premise based phone system with our always-on broadband "SIP" connection. Whether you have a small nonprofit organization looking for the flexibility and cost savings of VoIP or a mid-sized business looking for business continuity, disaster recovery, and unlimited or metered calling plans, we can help. Our SIP trunks can save up to 40% over traditional telephone line services.

Virtual Auto Attendant & Mobile VoIP

Have a mobile workforce? Use auto attendants, cloud extensions and mailboxes to stay connected with your customers and employees—with all the features of a high end phone system. It's easy to use and manage, without the cost of a traditional PBX solution. Best of all, you can seamlessly connect mobile and home workers with current or future office locations.

Unified Communications

Unified Communications (UC) is the seamless integration of voice, presence, chat, data, applications, and other technologies that help drastically improve your communication processes and office productivity. Our software and services enable you to access your account and seamlessly incorporate our high-value cloud communication services.

- Cloud Communications: Virtually limitless possibilities to configure your hosted PBX and VoIP solution to make and route calls.

- Operator Console: Helps to maintain complete visibility and transparency across the enterprise. View extension presence, click to dial, manage call control, monitor and manage call center features (queues, agents, callers), manage conference bridges, and much more—all through a standard web interface.

- Scalability: With the constant change in technology, scalability is huge in today's world. With UC, services can be provided on a per-user and per month basis, cutting down on unnecessary costs.

- Disaster Recovery: You can rest easy during a local service emergency knowing that your system is backed up, managed, and ready for rapid recovery.

"I can't impress enough how smoothly I felt today's installation went. I know, based on how you all performed today, that I have a great team behind me in Alternative Technologies."

- Alternative customer

Features and Benefits

Configuration Flexibility

Our reliable, feature-rich hosted phone services adjust as you need them to. We make it easy to set up auto attendant phone trees that your organization needs, creating an in-office experience right at your fingertips, wherever you are, on whichever device you choose.

Mobility Mastered

Mobility is paramount in today's world. Keep your staff connected with a wide array of mobile features—cloud extensions, find-me follow-me, group and simultaneous ring, voicemail to email, and much more. All designed to help staff advocate for mission anywhere, through any device.

Support Desk

We're here to support you at every level with the skilled, personable and professional Alternative Tech team. We'll help you with your specific needs and concerns, while giving you customer support you won't find anywhere else.

Business Continuity

Because your communications solution will be running in our cloud environment, it is less vulnerable to local disasters and disruptions. A good disaster recovery plan will help your organization in good times and bad. With our solution, a continuity plan is cost effective and readily available based on your organizational needs.

Customer Tested

Our products are customer tested and our service is legendary. We've enabled countless groups to improve their communication channels easily, and effectively transform their communications infrastructure. You can rest easy knowing your needs are taken care of, now and for the future.

"Always, the service we receive, from everyone who works with us from Alternative Technologies, is professional and efficient. What's frosting on the cake is the care with which it's done and the warmth and sense of humor of the people who provide the services."

- Alternative customer

Contact Us

Ready to learn more about Alternative VoIP? Call 510-848-4411 to receive a customized quote for your scenario.

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